

Paying Your Electric Bill in Person

Follow the directions to find where you can pay your electric bill in person. Answer the questions below in complete sentences.

Go to **CUSTOMER SERVICE CENTER** on the AEP Homepage (<http://www.aep.com>).

Click on **YOUR ACCOUNT** at the top of the screen.

Find **FOR YOUR HOME** on the right side of the screen.

Click on **Payment Options**.

Under Payment Options, find **Pay in Person**.

See the question, “**Where can I pay my bill in person?**”

Find the list of states and click on **Virginia**.

On the next page, click on **Roanoke**.

Look at the list and answer the following questions in complete sentences:

1. How many AEP pay centers are there in Roanoke?

2. How many pay centers charge a fee?

3. Which pay center is close to your home?

4. About how far is this pay center from your home?

5. Does this pay center charge a fee?

6. What are the business hours of this pay center?
